



AI Employee Catalog

Transforming Work Through Intelligent Automation

Introduction

Welcome to Supervity's AI Employee Catalog, a comprehensive collection of ready-to-deploy artificial intelligence solutions designed to revolutionize how your organization works. In the following pages, you'll discover our extensive range of AI Employees - specialized digital workers built to handle specific business functions with exceptional efficiency, accuracy, and consistency.

Unlike traditional software tools that merely assist human workers, our AI Employees function as fully-operational team members that can autonomously execute complex workflows, make intelligent decisions, and seamlessly integrate with your existing business processes. Each AI Employee in this catalog represents years of development in artificial intelligence, natural language processing, and process automation, packaged into role-specific digital workers ready to join your team.

We offer two distinct approaches to bringing AI Employees into your organization:

Pre-Built AI Employees: Our catalog features over 40 specialized AI workers across six key departments - Compliance, Finance, Human Resources, Information Technology, Legal, and Procurement. These pre-configured AI Employees come with well-defined capabilities, documented workflows, and transparent pricing, allowing for immediate deployment and rapid return on investment.

Custom-Built AI Employees: For organizations with unique requirements, we co-create bespoke AI Employees using our multi-agentic architecture of Orchestrator (Manager) and Operator Agents (Worker). Supervity offers best in class AI Agent creator for creating and managing these AI employees. This approach allows us to create AI workers specifically tailored to your business processes, with pricing based on the complexity and scope of the solution.

As you explore this catalog, you'll notice that each AI Employee is described in detail, including:

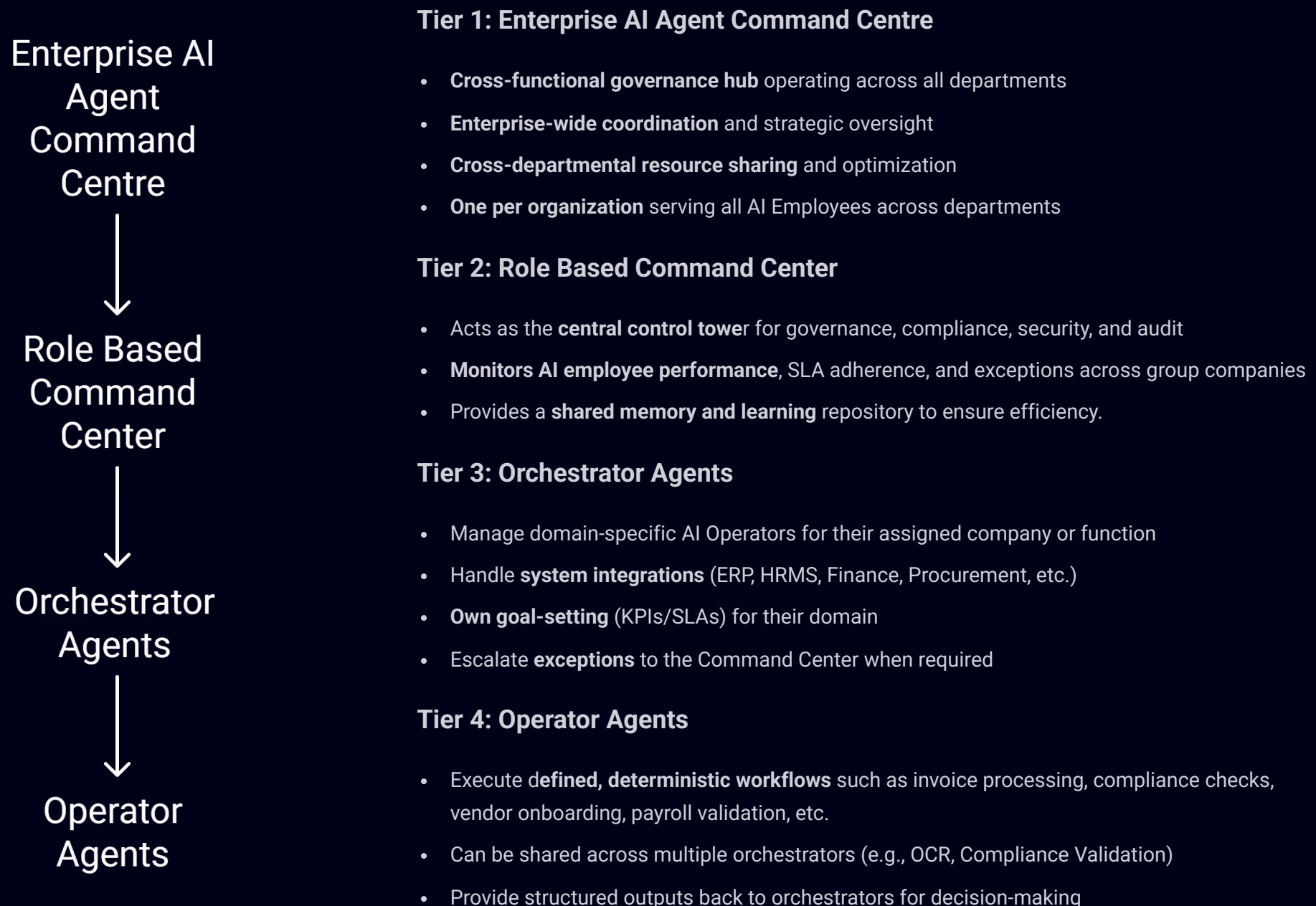
- A unique AI Employee Code for Reference
- Specific role and functional description
- Monthly output capacity
- Required technology integrations and tools
- Step-by-step workflows
- Transparent monthly pricing

Our AI Employees represent a fundamental shift in how work gets done. They don't simply automate isolated tasks - they perform complete business functions with human-like intelligence while operating at machine scale. By introducing these digital workers into your organization, you can dramatically enhance productivity, reduce operational costs, minimize errors, and free your human employees to focus on higher-value creative and strategic work.

The future of work is here, and it's a collaborative environment where human and artificial intelligence combine to achieve extraordinary results. We invite you to explore our catalog and discover how Supervity's AI Employees can transform your business operations.

AI Employees: Four-Tier Architecture Model

How AI Employee Configuration Works



How AI Employee Configuration Works

Customers can build their AI Employee deployment by:

1. **Selecting Orchestrator Agents** - Choose specific process managers (AP, AR, Payroll, etc.)
2. **Automatic Role Based Command Centers** - One is included with each Orchestrator Agent
3. **Adding Operator Agents** - Pick granular task executors for each Orchestrator
4. **Enterprise Command Centre (Optional)** - Automatically manages cross-functional coordination
5. **Subscribing** to the complete configuration

Pricing Structure

The final price is calculated as:

$$\text{AI Employee Cost} = (\text{Orchestrator Agent Price} + \text{Role based Command Centre}) + \text{Sum of Selected Operator Agent Prices}$$

Orchestrator and Operator Agent Relationship

In this model, customers can select the base Orchestrator and add only the specific Operator Agents (Invoice Generation, Collections, Cash Application, Dispute Resolution) they need. Each Orchestrator Agent comes with its own Role Based Command Center. The final subscription price is simply the sum of the Orchestrator base price plus each selected Operator Agent, allowing for customized functionality and cost efficiency based on business requirements.

Key Benefits of Modular AI Employee Design



Customization

Tailor AI Employees to specific departmental needs



Cost Efficiency

Only pay for the capabilities you need



Scalability

Start small and add operators as your needs grow



Flexibility

Update your AI Employee's capabilities as business requirements change

Supervity AI Employees

This document provides a comprehensive overview of our AI employee catalog, detailing various AI agents across different departments, their capabilities, and workflows.

1. Pre-Built AI Employees

Pre-configured AI Employees with well-defined roles and workflows can be rapidly deployed to assist your team. These AI assistants are designed to seamlessly integrate with your existing processes and workflows, providing valuable support and expertise wherever it's needed.

By leveraging our pre-built AI Employees, you can quickly scale your capabilities and free up your human team to focus on higher-level strategic tasks. Each AI Employee is tailored to a specific function, ensuring they can hit the ground running and deliver tangible results from day one.

Whether you need help with customer service, data analysis, content creation, or any other business-critical function, our AI Employees are ready to lend a hand. With their well-defined roles and streamlined workflows, they can quickly become an indispensable part of your team, driving efficiency and productivity across your organization.

8	32	120+	100%
Departments	AI Orchestrators	Operator Agents	Process Coverage



1. General Ledger Specialist (Employee Code: SV/FIN/GLO-001)

Job Description: Manages journal entries, trial balances, reconciliations, and financial close processes with automated workflow coordination

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated journal entry processingTrial balance generation and validationAccount reconciliation managementMonth-end and year-end close coordinationFinancial reporting automationVariance analysis and exception handling	<ul style="list-style-type: none">Journal entries processedTrial balances generatedAccount reconciliations completedFinancial close tasks orchestratedVariance reports generated

Operator Agents under General Ledger Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-FIN-GLO-001-JE	Journal Entry AI Agent	Automates journal entry creation and posting	Journal Entries	→ Input transactions → Validate → Post → Report
SV-FIN-GLO-001-TB	Trial Balance AI Agent	Generates and validates trial balances	Trial Balance Reports	→ Extract GL data → Calculate balances → Validate → Generate report
SV-FIN-GLO-001-REC	Reconciliation AI Agent	Performs automated account reconciliations	Reconciliation Reports	→ Match transactions → Identify differences → Flag exceptions → Document
SV-FIN-GLO-001-CLS	Financial Close AI Agent	Coordinates month-end/year-end close activities	Close Checklists	→ Monitor tasks → Track progress → Escalate delays → Report status

2. Accounts Payable Manager (Employee Code: SV/FIN/APO-002)

Job Description: Manages vendor invoice capture, 3/4-way matching, tax/TDS validation, and payment runs with automated processing workflows.

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Invoice capture and validationThree-way and four-way matchingTax and TDS compliance validationPayment processing and schedulingVendor management and communicationDuplicate detection and fraud prevention	<ul style="list-style-type: none">Invoices processed and validatedMatching exceptions resolvedTax calculations verifiedPayment runs executedVendor queries handled

Operator Agents under Accounts Payable Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-FIN-APO-002-INV	Invoice Processing AI Agent	Captures and validates vendor invoices	Processed Invoices	→ Capture invoice → Extract data → Validate → Route for approval
SV-FIN-APO-002-MAT	3/4-Way Matching AI Agent	Performs automated matching of PO, GRN, and invoices	Matching Reports	→ Match documents → Identify discrepancies → Flag exceptions → Escalate
SV-FIN-APO-002-TAX	Tax Validation AI Agent	Validates tax calculations and TDS compliance	Tax Reports	→ Verify tax rates → Calculate TDS → Validate compliance → Generate certificates
SV-FIN-APO-002-PAY	Payment Processing AI Agent	Executes payment runs and schedules transfers	Payment Reports	→ Schedule payments → Validate bank details → Execute transfers → Send notifications
SV-FIN-APS-002-PO	Purchase Order Generation	Generates tax-compliant PO's from sales orders	Purchase Orders	→ Sales order → Fetch data → Generate PO → Dispatch
SV-FIN-APS-002-DUP	Duplicate Invoice Checker AI Agent	Detects and flags duplicate invoices	Invoices checked	→ Invoice queue → Scan → Flag → Notify
SV-FIN-APS-002-PAY	Payment Scheduling AI Agent	Schedules payments considering cash and discounts	Payment batches	→ Approved invoices → Check due/discounts → Schedule → Disburse
SV-FIN-APS-002-NOT	Payment Status Notifier AI Agent	Notifies vendors about payment timelines	Notification Alerts	→ Check dues → Format → Notify → Log
SV-FIN-OPS-001-REQ	Purchase Requisition AI Agent	Automates request initiation, captures needs and approval routing	Requisition Requests	→ User request → Auto-fill PR → Route for Approval → Submit to Procurement
SV-FIN-OPS-002-DISC	Vendor Discovery AI Agent	Finds suitable vendors based on item/category, region, past ratings	Product/Service Requirements	→ Need → Search database/web → Score vendors → Recommend
SV-FIN-OPS-003-SCORE	Vendor Scoring AI Agent	Evaluates vendors based on price, delivery, quality, compliance	Vendor Profiles	→ Input vendor data → Score → Rank → Recommend
SV-FIN-OPS-004-COMP	Vendor Compliance Check AI Agent	Checks vendor compliance (tax, certifications, blacklists)	Vendor Submissions	→ Input → Verify documents → Flag issues → Approve/Reject
SV-FIN-OPS-005-SHORT	Vendor Shortlisting AI Agent	Filters and shortlists vendors based on scores, compliance, and availability	Scored Vendor List	→ Input scores → Apply filters → Shortlist → Output

3. Accounts Receivable Manager (Employee Code: SV/FIN/ARO-003)

Job Description: Manages customer invoicing, collections, dunning processes, and lockbox reconciliation with automated workflow management

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated customer invoicingCollections management and follow-upDunning process automationLockbox reconciliationCredit management and dispute resolutionCustomer communication management	<ul style="list-style-type: none">Customer invoices generatedCollection activities executedDunning notices sentLockbox reconciliations completedDispute resolutions facilitated

Operator Agents under Accounts Receivable Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-FIN-ARO-003-INV	Customer Invoicing AI Agent	Generates and distributes customer invoices	Customer Invoices	→ Generate invoice → Validate data → Send to customer → Track delivery
SV-FIN-ARO-003-COL	Collections AI Agent	Manages collection activities and follow-ups	Collection Reports	→ Identify overdue → Send reminders → Track responses → Escalate
SV-FIN-ARO-003-DUN	Dunning AI Agent	Automates dunning process and notices	Dunning Notices	→ Assess aging → Generate notices → Send communications → Track effectiveness
SV-FIN-ARS-001-INV	Invoice Generation AI Agent	Generates tax-compliant invoices from sales orders	Generated Invoices	→ Sales order → Fetch data → Generate invoice → Dispatch
SV-FIN-ARS-001-CASH	Invoice Payment Matching AI Agent	Matches incoming payments with invoices	Payments cross-check	→ Payment received → Extract details → Match → Post to ERP

4. Treasury & Cash Management Specialist (Employee Code: SV/FIN/TCO-005)

Job Description: Manages bank reconciliations, cash positioning, investment tracking, and liquidity reporting with automated treasury operations

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated bank reconciliationsCash flow forecasting and positioningInvestment portfolio managementLiquidity monitoring and reportingForeign exchange managementRisk assessment and hedging coordination	<ul style="list-style-type: none">Bank reconciliations completedCash position reports generatedInvestment performance trackedLiquidity reports producedFX exposures monitored

Operator Agents under Treasury & Cash Management Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-FIN-TCO-005-BNK	Bank Reconciliation AI Agent	Automates bank statement reconciliations	Reconciliation Reports	→ Import statements → Match transactions → Identify differences → Generate reports
SV-FIN-TCO-005-CSH	Cash Positioning AI Agent	Monitors and forecasts cash positions	Cash Reports	→ Aggregate balances → Forecast flows → Identify shortfalls → Generate alerts
SV-FIN-TCO-005-INV	Investment Tracking AI Agent	Tracks investment performance and compliance	Investment Reports	→ Monitor investments → Calculate returns → Track compliance → Generate reports
SV-FIN-TCO-005-LIQ	Liquidity Reporting AI Agent	Generates liquidity and funding reports	Liquidity Reports	→ Analyze liquidity → Monitor ratios → Generate reports → Flag concerns

5. Tax & Compliance Manager (Employee Code: SV/FIN/TAX-006)

Job Description: Manages GST/VAT/TDS filings, regulatory reporting, and indirect tax reconciliations with automated compliance workflows

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated tax calculations and filingsRegulatory compliance monitoringTax reconciliation and validationReturn preparation and submissionAudit support and documentationTax advisory and planning support	<ul style="list-style-type: none">Tax returns filedCompliance reports generatedTax reconciliations completedRegulatory submissions madeAudit documentation prepared

Operator Agents under Tax & Compliance Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-FIN-TAX-006-GST	VAT/ GST Filing AI Agent	Prepares and files VAT/ GST returns	VAT/ GST Returns	→ Calculate VAT/ GST → Prepare returns → Validate data → Submit filing
SV-FIN-TAX-006-TDS	TDS Processing AI Agent	Calculates and files TDS returns	TDS Returns	→ Calculate TDS → Generate certificates → File returns → Track compliance
SV-FIN-TAX-006-REG	Regulatory Reporting AI Agent	Prepares regulatory compliance reports	Regulatory Reports	→ Monitor regulations → Compile data → Generate reports → Submit filings
SV-FIN-TAX-006-REC	Tax Reconciliation AI Agent	Reconciles tax accounts and validates calculations	Reconciliation Reports	→ Reconcile accounts → Validate calculations → Identify differences → Generate reports



Department: Procurement & Supply Chain (MM / SRM / SCM)

1. Procure-to-Pay Manager (Employee Code: SV/SCM/P2P-007)

Job Description: Manages supplier onboarding, PO processing, invoice matching, and vendor helpdesk with end-to-end procurement automation

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Supplier onboarding and qualificationPurchase order creation and approvalInvoice processing and matchingVendor performance monitoringProcurement analytics and reportingSupplier relationship management	<ul style="list-style-type: none">Suppliers onboarded and qualifiedPurchase orders processedInvoices matched and approvedVendor queries resolvedProcurement reports generated

Operator Agents under Procure-to-Pay Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SCM-P2P-007-SUP	Supplier Onboarding AI Agent	Automates supplier registration and qualification	Qualified Suppliers	→ Collect documents → Validate credentials → Assess risk → Approve supplier
SV-SCM-P2P-007-PO	Purchase Order AI Agent	Creates and processes purchase orders	Purchase Orders	→ Generate PO → Route for approval → Send to supplier → Track status
SV-SCM-P2P-007-MAT	Invoice Matching AI Agent	Matches invoices with POs and receipts	Matched Invoices	→ Receive invoice → Match with PO/GRN → Validate → Route for payment
SV-SCM-P2P-007-HLP	Vendor Helpdesk AI Agent	Handles vendor queries and support requests	Query Resolutions	→ Receive query → Research issue → Provide solution → Track satisfaction

2. Contract Management Specialist (Employee Code: SV/SCM/CMS-008)

Job Description: Provides automated review of contract terms, SLA compliance monitoring, and renewal alerts with intelligent contract lifecycle management

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Contract creation and review automationSLA monitoring and compliance trackingContract renewal and amendment managementRisk assessment and mitigationPerformance tracking and reportingLegal compliance validation	<ul style="list-style-type: none">Contracts reviewed and approvedSLA compliance monitoredRenewal alerts generatedPerformance reports createdRisk assessments completed

Operator Agents under Contract Management Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-PRC-SPC-001-VEN	Vendor Discovery AI Agent	Shortlists compliant vendors using web/data sources	Vendor searches	→ Category input → Search → Score → Recommend
SV-SCM-CMS-008-REV	Contract Review AI Agent	Reviews contract terms and identifies risks	Reviewed Contracts	→ Analyze terms → Identify risks → Flag issues → Recommend changes
SV-SCM-CMS-008-SLA	SLA Monitoring AI Agent	Monitors service level agreement compliance	SLA Reports	→ Track performance → Measure compliance → Generate alerts → Report violations
SV-SCM-CMS-008-REN	Contract Renewal AI Agent	Manages contract renewals and notifications	Renewal Notifications	→ Monitor expiry dates → Send alerts → Initiate renewals → Track progress
SV-SCM-CMS-008-PER	Performance Tracking AI Agent	Tracks supplier and contract performance	Performance Reports	→ Collect metrics → Analyze performance → Generate scorecards → Identify improvements

3. Inventory Management Specialist (Employee Code: SV/SCM/INV-009)

Job Description: Manages stock checks, replenishment triggers, warehouse movements, and cycle counts with automated inventory optimization

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Real-time inventory trackingAutomated replenishment planningWarehouse movement coordinationCycle count scheduling and executionStock optimization and analysisException handling and alerts	<ul style="list-style-type: none">Stock levels monitoredReplenishment orders triggeredWarehouse movements trackedCycle counts completedInventory reports generated

Operator Agents under Inventory Management Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SCM-INV-009-STK	Stock Monitoring AI Agent	Monitors stock levels and availability	Stock Reports	→ Track inventory → Monitor levels → Generate alerts → Update systems
SV-SCM-INV-009-REP	Replenishment AI Agent	Triggers automated replenishment orders	Replenishment Orders	→ Analyze demand → Calculate requirements → Generate orders → Track delivery
SV-SCM-INV-009-MOV	Warehouse Movement AI Agent	Tracks and coordinates warehouse movements	Movement Reports	→ Track movements → Update locations → Validate transfers → Generate reports
SV-SCM-INV-009-CYC	Cycle Count AI Agent	Schedules and executes cycle counting	Cycle Count Results	→ Schedule counts → Guide counting → Validate results → Update inventory

4. Logistics Manager (Employee Code: SV/SCM/LOG-010)

Job Description: Manages freight booking, GRN updates, GPS route monitoring with integrated vendor portal connectivity

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Freight booking and optimizationGoods receipt note managementReal-time shipment trackingRoute optimization and monitoringVendor portal integrationDelivery performance analytics	<ul style="list-style-type: none">Freight bookings coordinatedGRN updates processedShipments tracked and monitoredRoute optimizations implementedVendor integrations maintained

Operator Agents under Logistics Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SCM-LOG-010-FRT	Freight Booking AI Agent	Automates freight booking and optimization	Freight Bookings	→ Analyze requirements → Book freight → Optimize routes → Track shipments
SV-SCM-LOG-010-GRN	GRN Processing AI Agent	Processes goods receipt notes and updates	GRN Updates	→ Receive goods → Validate quantity → Update systems → Generate reports
SV-SCM-LOG-010-GPS	GPS Tracking AI Agent	Monitors GPS routes and delivery status	Tracking Reports	→ Monitor GPS → Track progress → Send updates → Generate alerts
SV-SCM-LOG-010-VEN	Vendor Portal AI Agent	Manages vendor portal integrations	Portal Updates	→ Sync data → Update status → Handle communications → Monitor performance

5. Vendor Compliance Specialist (Employee Code: SV/SCM/VCO-011)

Job Description: Provides real-time deduction/penalty calculation for pilferage, weight loss, quality deviations with automated compliance monitoring

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Real-time compliance monitoringAutomated penalty calculationsQuality deviation trackingPerformance scorecardingCompliance reporting and analyticsCorrective action management	<ul style="list-style-type: none">Compliance violations trackedPenalties calculated and appliedQuality reports generatedPerformance scorecards updatedCorrective actions monitored

Operator Agents under Vendor Compliance Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SCM-VCO-011-PEN	Penalty Calculation AI Agent	Calculates penalties for compliance violations	Penalty Reports	→ Identify violations → Calculate penalties → Apply deductions → Generate notifications
SV-SCM-VCO-011-QUA	Quality Monitoring AI Agent	Monitors quality deviations and compliance	Quality Reports	→ Monitor quality → Identify deviations → Track trends → Generate alerts
SV-SCM-VCO-011-PIL	Pilferage Detection AI Agent	Detects and tracks pilferage incidents	Pilferage Reports	→ Monitor shipments → Detect discrepancies → Calculate losses → Report incidents
SV-SCM-VCO-011-SCR	Compliance Scoring AI Agent	Generates vendor compliance scorecards	Compliance Scorecards	→ Collect metrics → Calculate scores → Generate reports → Track improvements



1. Order-to-Cash Manager (Employee Code: SV/SLS/O2C-012)

Job Description: Manages sales order capture, credit validation, fulfillment, and invoicing with end-to-end order processing automation

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Sales order processing and validationCredit limit checking and approvalOrder fulfillment coordinationAutomated invoicing and billingCustomer communication managementOrder tracking and status updates	<ul style="list-style-type: none">Sales orders processedCredit validations completedOrder fulfillments coordinatedInvoices generated and sentCustomer communications managed

Operator Agents under Order-to-Cash Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SLS-O2C-012-ORD	Order Processing AI Agent	Captures and validates sales orders	Processed Orders	→ Receive order → Validate data → Check inventory → Confirm order
SV-SLS-O2C-012-CRD	Credit Validation AI Agent	Performs credit checks and approvals	Credit Approvals	→ Check credit limit → Validate history → Approve/reject → Update limits
SV-SLS-O2C-012-FUL	Fulfillment AI Agent	Coordinates order fulfillment processes	Fulfillment Updates	→ Plan fulfillment → Coordinate logistics → Track shipments → Update status
SV-SLS-O2C-012-INV	Invoicing AI Agent	Generates and sends customer invoices	Generated Invoices	→ Create invoice → Validate pricing → Send to customer → Track payments

2. Customer Experience Manager (Employee Code: SV/SLS/CXO-013)

Job Description: Provides automated responses to customer queries via WhatsApp/email/portal integration with omnichannel customer support

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Multi-channel customer communicationAutomated query response and routingCustomer portal managementEscalation and follow-up coordinationCustomer satisfaction trackingKnowledge base management	<ul style="list-style-type: none">Customer queries resolvedResponse times optimizedCustomer satisfaction measuredPortal interactions managedEscalations handled

Operator Agents under Customer Experience Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SLS-CXO-013-WHA	WhatsApp Support AI Agent	Handles customer queries via WhatsApp	WhatsApp Interactions	→ Receive message → Understand query → Provide response → Escalate if needed
SV-SLS-CXO-013-EML	Email Support AI Agent	Manages customer email communications	Email Responses	→ Process email → Analyze content → Generate response → Track resolution
SV-SLS-CXO-013-POR	Portal Support AI Agent	Manages customer portal interactions	Portal Activities	→ Monitor portal → Assist navigation → Resolve issues → Update content
SV-SLS-CXO-013-ESC	Escalation Management AI Agent	Handles query escalations and follow-ups	Escalation Reports	→ Identify escalations → Route to experts → Track progress → Ensure resolution

3. Pricing & Discounts Specialist (Employee Code: SV/SLS/PDO-014)

Job Description: Manages dynamic price validation, discount approvals, and campaign tracking with automated pricing optimization

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Dynamic pricing validationDiscount approval workflowsCampaign performance trackingPrice optimization analysisCompetitive pricing monitoringMargin analysis and reporting	<ul style="list-style-type: none">Price validations completedDiscount approvals processedCampaign performance trackedPricing analytics generatedMargin reports produced

Operator Agents under Pricing & Discounts Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SLS-PDO-014-PRC	Price Validation AI Agent	Validates pricing against rules and policies	Price Validations	→ Check pricing → Validate rules → Apply discounts → Confirm prices
SV-SLS-PDO-014-DIS	Discount Approval AI Agent	Processes discount requests and approvals	Discount Approvals	→ Receive request → Validate authority → Check limits → Approve/reject
SV-SLS-PDO-014-CAM	Campaign Tracking AI Agent	Tracks marketing campaign performance	Campaign Reports	→ Monitor campaigns → Track performance → Analyze ROI → Generate insights
SV-SLS-PDO-014-MAR	Margin Analysis AI Agent	Analyzes profit margins and pricing impact	Margin Reports	→ Calculate margins → Analyze trends → Identify opportunities → Generate reports

4. Collections Manager (Employee Code: SV/SLS/COL-015)

Job Description: Manages payment reminders, dispute management, and escalation workflows with automated collections processes

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated payment remindersDispute identification and resolutionEscalation workflow managementCollection strategy optimizationCustomer relationship preservationRecovery tracking and reporting	<ul style="list-style-type: none">Payment reminders sentDisputes resolvedEscalations managedCollection reports generatedRecovery rates tracked

Operator Agents under Collections Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SLS-COL-015-REM	Payment Reminder AI Agent	Sends automated payment reminders	Reminder Notifications	→ Identify overdue → Generate reminders → Send notifications → Track responses
SV-SLS-COL-015-DIS	Dispute Management AI Agent	Manages payment disputes and resolutions	Dispute Resolutions	→ Identify disputes → Investigate issues → Facilitate resolution → Update records
SV-SLS-COL-015-ESC	Collection Escalation AI Agent	Manages collection escalation workflows	Escalation Cases	→ Assess delinquency → Escalate cases → Track progress → Monitor outcomes
SV-SLS-COL-015-STR	Collection Strategy AI Agent	Optimizes collection strategies and approaches	Strategy Reports	→ Analyze performance → Optimize strategies → Segment customers → Improve recovery

1. Payroll Manager (Employee Code: SV/HCM/PAY-019)

Job Description: Manages salary computation, statutory deductions, and payslip distribution with automated payroll processing

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated salary calculationsStatutory deduction managementPayslip generation and distributionTax compliance and reportingBenefits administrationPayroll analytics and reporting	<ul style="list-style-type: none">Salary calculations completedStatutory deductions processedPayslips generated and distributedTax reports filedBenefits administered

Operator Agents under Payroll Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-PAY-019-SAL	Salary Calculation AI Agent	Calculates employee salaries and wages	Salary Calculations	→ Process timesheet → Calculate wages → Apply deductions → Generate payroll
SV-HCM-PAY-019-DED	Deductions Management AI Agent	Manages statutory and voluntary deductions	Deduction Reports	→ Calculate deductions → Validate compliance → Process payments → Generate reports
SV-HCM-PAY-019-SLP	Payslip Generation AI Agent	Generates and distributes employee payslips	Payslip Distribution	→ Generate payslips → Validate data → Distribute securely → Track delivery
SV-HCM-PAY-019-TAX	Payroll Tax AI Agent	Manages payroll tax calculations and filings	Tax Filings	→ Calculate taxes → Prepare returns → File submissions → Track compliance

2. Recruitment & Onboarding Specialist (Employee Code: SV/HCM/ROO-020)

Job Description: Manages candidate screening, background verification, and offer management with automated recruitment workflows

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated candidate screeningBackground verification coordinationOffer letter generation and managementInterview scheduling and coordinationOnboarding process automationCandidate experience optimization	<ul style="list-style-type: none">Candidates screened and evaluatedBackground verifications completedOffers generated and managedInterviews scheduled and conductedNew hires onboarded

Operator Agents under Recruitment & Onboarding Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-ROO-020-SCR	Candidate Screening AI Agent	Screens and evaluates job candidates	Candidate Evaluations	→ Review applications → Screen candidates → Conduct assessments → Generate reports
SV-HCM-ROO-020-BGV	Background Verification AI Agent	Coordinates background verification processes	Verification Reports	→ Initiate checks → Coordinate with agencies → Validate results → Update records
SV-HCM-ROO-020-OFF	Offer Management AI Agent	Generates and manages job offers	Offer Letters	→ Create offers → Negotiate terms → Send offers → Track responses
SV-HCM-ROO-020-ONB	Onboarding AI Agent	Manages new hire onboarding processes	Onboarding Activities	→ Plan onboarding → Coordinate activities → Track progress → Ensure completion

3. Performance & Learning Manager (Employee Code: SV/HCM/PLO-021)

Job Description: Manages automated appraisal cycles, training assignments, and LMS integrations with performance development coordination

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated performance appraisalsTraining needs analysis and assignmentLearning management system integrationGoal setting and trackingCompetency assessment and developmentCareer path planning support	<ul style="list-style-type: none">Appraisal cycles executedTraining assignments completedLMS integrations maintainedPerformance goals trackedDevelopment plans updated

Operator Agents under Performance & Learning Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-PLO-021-APP	Appraisal Management AI Agent	Manages automated performance appraisals	Appraisal Reports	→ Initiate cycle → Collect feedback → Calculate ratings → Generate reports
SV-HCM-PLO-021-TRN	Training Assignment AI Agent	Assigns and tracks employee training	Training Assignments	→ Assess needs → Assign training → Track progress → Validate completion
SV-HCM-PLO-021-LMS	LMS Integration AI Agent	Manages learning management system integrations	LMS Activities	→ Sync data → Track learning → Update records → Generate analytics
SV-HCM-PLO-021-GOL	Goal Tracking AI Agent	Tracks employee goals and objectives	Goal Reports	→ Set goals → Monitor progress → Provide feedback → Assess achievement

4. Leave & Attendance Manager (Employee Code: SV/HCM/LAO-022)

Job Description: Manages absence management, overtime validation, and roster adjustments with automated attendance tracking

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated attendance trackingLeave application and approval workflowsOvertime calculation and validationRoster planning and adjustmentsCompliance monitoring and reportingTime and attendance analytics	<ul style="list-style-type: none">Attendance tracked and validatedLeave applications processedOvertime calculations completedRoster adjustments managedCompliance reports generated

Operator Agents under Leave & Attendance Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-LAO-022-ATT	Attendance Tracking AI Agent	Tracks and validates employee attendance	Attendance Reports	→ Capture attendance → Validate data → Calculate hours → Generate reports
SV-HCM-LAO-022-LEA	Leave Management AI Agent	Manages leave applications and approvals	Leave Processing	→ Process applications → Check balances → Route approvals → Update records
SV-HCM-LAO-022-OVT	Overtime Validation AI Agent	Validates overtime calculations and approvals	Overtime Reports	→ Calculate overtime → Validate approvals → Apply rates → Generate reports
SV-HCM-LAO-022-ROS	Roster Management AI Agent	Manages work roster planning and adjustments	Roster Updates	→ Plan shifts → Adjust schedules → Accommodate requests → Optimize coverage

5. HR Helpdesk Specialist (Employee Code: SV/HCM/HLP-023)

Job Description: Provides AI-enabled L1 support for HR queries, employee assistance, and policy guidance with intelligent ticket management and resolution

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Multi-channel HR support managementAutomated ticket routing and prioritizationPolicy and procedure guidanceEmployee query resolutionKnowledge base integration and maintenanceEscalation management and tracking	<ul style="list-style-type: none">HR support tickets resolvedEmployee queries answeredPolicy guidance providedKnowledge base updates maintainedSatisfaction metrics tracked

Operator Agents under HR Helpdesk Specialist:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-HLP-023-L1	L1 HR Support AI Agent	Provides first-level HR support for employee queries	Ticket Resolutions	→ Receive tickets → Analyze queries → Provide solutions → Escalate if needed
SV-HCM-HLP-023-POL	HR Policy AI Agent	Provides policy guidance and procedural information	Policy Guidance	→ Receive query → Search policies → Interpret rules → Provide guidance
SV-HCM-HLP-023-KB	HR Knowledge Base AI Agent	Maintains and updates HR knowledge base	KB Updates	→ Update articles → Maintain accuracy → Add new content → Optimize search
SV-HCM-HLP-023-ESC	HR Escalation AI Agent	Manages complex query escalations	Escalation Management	→ Identify complex issues → Route to specialists → Track progress → Ensure resolution
SV-HCM-HLP-023-SAT	HR Satisfaction AI Agent	Monitors employee satisfaction with HR services	Satisfaction Reports	→ Collect feedback → Analyze satisfaction → Identify improvements → Generate reports

6. Exit Management Specialist (Employee Code: SV/HCM/EXT-024)

Job Description: Manages employee exit processes, conducts exit interviews, handles documentation, and ensures compliance with offboarding procedures

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated exit process orchestrationExit interview scheduling and conductAsset recovery and documentationCompliance and regulatory trackingKnowledge transfer facilitationFinal settlement calculation and processing	<ul style="list-style-type: none">Exit processes completedExit interviews conductedAsset recoveries trackedDocumentation processedFinal settlements calculated

Operator Agents under Exit Management Specialist:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-HCM-EXT-024-INT	Exit Interview AI Agent	Conducts structured exit interviews and feedback collection	Exit Interview Reports	→ Schedule interviews → Conduct sessions → Collect feedback → Generate insights
SV-HCM-EXT-024-AST	Asset Recovery AI Agent	Manages company asset return and documentation	Asset Recovery Reports	→ Identify assets → Send reminders → Track returns → Update records
SV-HCM-EXT-024-DOC	Exit Documentation AI Agent	Processes exit documentation and compliance	Documentation Updates	→ Prepare forms → Update systems → Ensure compliance → Archive records
SV-HCM-EXT-024-SET	Final Settlement AI Agent	Calculates final payments and settlements	Settlement Calculations	→ Calculate dues → Process benefits → Generate statements → Process payments
SV-HCM-EXT-024-KT	Knowledge Transfer AI Agent	Facilitates knowledge transfer and handover	Knowledge Transfer Reports	→ Identify critical knowledge → Facilitate handovers → Document processes → Track completion
SV-HCM-EXT-024-CMP	Exit Compliance AI Agent	Ensures regulatory compliance during exit process	Compliance Reports	→ Check regulations → Validate compliance → Generate reports → Flag issues



1. Internal Audit Analyst (Employee Code: SV/AUD/IAO-023)

Job Description: Manages continuous controls monitoring, SOX audit trails, and fraud detection with automated audit processes

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Continuous controls monitoringSOX compliance audit trailsAutomated fraud detectionRisk assessment and testingAudit planning and executionException tracking and resolution	<ul style="list-style-type: none">Controls monitoring completedSOX audit trails maintainedFraud detection reports generatedRisk assessments conductedAudit findings documented

Operator Agents under Internal Audit Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-AUD-IAO-023-CTL	Controls Monitoring AI Agent	Monitors internal controls continuously	Control Reports	→ Monitor controls → Test effectiveness → Identify gaps → Generate reports
SV-AUD-IAO-023-SOX	SOX Compliance AI Agent	Maintains SOX audit trails and compliance	SOX Reports	→ Track transactions → Maintain trails → Test controls → Validate compliance
SV-AUD-IAO-023-FRD	Fraud Detection AI Agent	Detects and investigates potential fraud	Fraud Alerts	→ Monitor transactions → Detect anomalies → Investigate alerts → Report findings
SV-AUD-IAO-023-RSK	Risk Assessment AI Agent	Conducts risk assessments and testing	Risk Reports	→ Assess risks → Plan testing → Execute tests → Document findings

2. Risk Management Analyst (Employee Code: SV/RMO/RMO-024)

Job Description: Manages credit risk, vendor risk, and supply chain risk scoring with automated risk assessment

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Credit risk assessment and scoringVendor risk evaluation and monitoringSupply chain risk analysisRisk mitigation strategy developmentPortfolio risk managementRegulatory risk compliance	<ul style="list-style-type: none">Credit risk assessments completedVendor risk scores updatedSupply chain risks analyzedRisk mitigation plans developedRisk reports generated

Operator Agents under Risk Management Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-RMO-RMO-024-CRD	Credit Risk AI Agent	Assesses and scores credit risk	Credit Risk Reports	→ Analyze creditworthiness → Calculate scores → Monitor changes → Generate alerts
SV-RMO-RMO-024-VEN	Vendor Risk AI Agent	Evaluates and monitors vendor risks	Vendor Risk Scores	→ Assess vendor risk → Monitor performance → Update scores → Flag concerns
SV-RMO-RMO-024-SCR	Supply Chain Risk AI Agent	Analyzes supply chain risk factors	Supply Chain Reports	→ Map supply chain → Identify risks → Assess impact → Develop mitigation
SV-RMO-RMO-024-MIT	Risk Mitigation AI Agent	Develops and monitors risk mitigation strategies	Mitigation Plans	→ Identify risks → Develop strategies → Monitor effectiveness → Update plans

3. Regulatory Compliance Specialist (Employee Code: SV/REG/RCO-025)

Job Description: Manages RBI/SEBI/IFRS/SOX compliance filings and real-time policy adherence monitoring

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Regulatory filing automationPolicy adherence monitoringCompliance reporting and analyticsRegulatory change managementAudit trail maintenanceViolation detection and remediation	<ul style="list-style-type: none">Regulatory filings submittedPolicy adherence monitoredCompliance reports generatedRegulatory changes trackedViolations remediated

Operator Agents under Regulatory Compliance Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-REG-RCO-025-FIL	Regulatory Filing AI Agent	Automates regulatory filing submissions	Regulatory Filings	→ Prepare filings → Validate data → Submit reports → Track confirmations
SV-REG-RCO-025-POL	Policy Monitoring AI Agent	Monitors policy adherence in real-time	Policy Reports	→ Monitor compliance → Detect violations → Generate alerts → Track remediation
SV-REG-RCO-025-CHG	Regulatory Change AI Agent	Tracks and manages regulatory changes	Change Reports	→ Monitor regulations → Identify changes → Assess impact → Update policies
SV-REG-RCO-025-VIO	Violation Management AI Agent	Manages compliance violations and remediation	Violation Reports	→ Detect violations → Investigate causes → Plan remediation → Monitor resolution



1. Management Reporting Specialist (Employee Code: SV/RPT/MRO-026)

Job Description: Manages automated MIS, flash reports, and variance analysis with intelligent reporting automation

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated MIS generationFlash reporting and alertsVariance analysis and insightsExecutive dashboard managementPerformance metrics trackingException reporting and escalation	<ul style="list-style-type: none">MIS reports generatedFlash reports distributedVariance analyses completedExecutive dashboards updatedPerformance metrics tracked

Operator Agents under Management Reporting Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-RPT-MRO-026-MIS	MIS Generation AI Agent	Generates automated management information reports	MIS Reports	→ Collect data → Process information → Generate reports → Distribute to stakeholders
SV-RPT-MRO-026-FLS	Flash Reporting AI Agent	Creates and distributes flash reports	Flash Reports	→ Monitor KPIs → Detect changes → Generate alerts → Send flash reports
SV-RPT-MRO-026-VAR	Variance Analysis AI Agent	Performs automated variance analysis	Variance Reports	→ Compare actuals vs budget → Identify variances → Analyze causes → Generate insights
SV-RPT-MRO-026-DSH	Dashboard Management AI Agent	Manages executive dashboards and KPIs	Dashboard Updates	→ Update metrics → Refresh visualizations → Monitor performance → Generate alerts

2. Regulatory Reporting Manager (Employee Code: SV/RPT/RRO-027)

Job Description: Manages generation and submission of mandatory statutory returns with automated compliance reporting

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">Automated statutory return generationRegulatory submission managementCompliance deadline trackingData validation and quality assuranceAudit trail maintenanceRegulatory correspondence management	<ul style="list-style-type: none">Statutory returns generatedRegulatory submissions completedCompliance deadlines trackedData quality validatedAudit trails maintained

Operator Agents under Regulatory Reporting Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-RPT-RRO-027-STR	Statutory Returns AI Agent	Generates mandatory statutory returns	Statutory Returns	→ Compile data → Validate information → Generate returns → Submit to authorities
SV-RPT-RRO-027-SUB	Submission Management AI Agent	Manages regulatory submission processes	Submission Reports	→ Prepare submissions → Track deadlines → Submit reports → Confirm receipts
SV-RPT-RRO-027-DED	Deadline Tracking AI Agent	Tracks compliance deadlines and alerts	Deadline Alerts	→ Monitor deadlines → Generate alerts → Track submissions → Ensure compliance
SV-RPT-RRO-027-VAL	Data Validation AI Agent	Validates data quality for regulatory reports	Validation Reports	→ Check data quality → Validate accuracy → Identify errors → Generate corrections

3. Executive Insights Specialist (Employee Code: SV/RPT/EIO-028)

Job Description: Provides AI-driven dashboards for CFO/CEO with predictive trends and executive intelligence

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">AI-driven executive dashboardsPredictive analytics and forecastingTrend analysis and insightsStrategic decision supportPerformance benchmarkingExecutive alert management	<ul style="list-style-type: none">Executive dashboards updatedPredictive analytics generatedTrend insights providedStrategic reports deliveredPerformance benchmarks created

Operator Agents under Executive Insights Orchestrator:

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-RPT-EIO-028-DSH	Executive Dashboard AI Agent	Creates AI-driven executive dashboards	Executive Dashboards	→ Aggregate data → Generate insights → Create visualizations → Update dashboards
SV-RPT-EIO-028-PRD	Predictive Analytics AI Agent	Provides predictive trends and forecasts	Predictive Reports	→ Analyze patterns → Generate forecasts → Identify trends → Provide predictions
SV-RPT-EIO-028-TRD	Trend Analysis AI Agent	Analyzes business trends and patterns	Trend Insights	→ Monitor trends → Analyze patterns → Generate insights → Recommend actions
SV-RPT-EIO-028-BNC	Benchmarking AI Agent	Provides performance benchmarking and comparisons	Benchmark Reports	→ Collect benchmarks → Compare performance → Identify gaps → Generate recommendations



Department: Sales Enablement

1. Sales Specialist (Employee Code: SV/SLS/SPC-001)

Job Description: Manages lead qualification, territory planning, and sales outreach

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Lead scoring and prioritization• Territory optimization• Follow-up management• Proposal creation and customization• Outbound voice communication	<ul style="list-style-type: none">• Leads qualified• Territory analyses• Follow-ups managed• Proposals generated• Outbound calls conducted

Operator Agents under Sales Specialist

Agent Code	AI Agent Name	Description	Monthly Output	Workflow
SV-SLS-SPC-001-QLF	Lead Scoring AI Agent	Scores and qualifies incoming leads	Leads	→ Analyze lead data → Apply scoring → Categorize → Route
SV-SLS-SPC-001-PRO	Proposal Generator AI Agent	Creates customized sales proposals	Proposals	→ Gather requirements → Select template → Customize → Generate
SV-SLS-SPC-001-V00	Voice to Voice AI Agent	Makes outbound calls to prospects with AI voice	Pitch Call	→ Identify prospects → Initiate call → Deliver pitch → Handle objections → Schedule next steps
SV-SLS-TAS-001-COMP	Competition Research AI Agent	Tracks and summarizes competitor moves, content, pricing, and updates	Competitor Intelligence Reports	→ Input competitors → Scrape web & news → Extract insights → Summarize weekly
SV-SLS-TAS-002-RES	Sales Research AI Agent	Gathers company & contact intel for sales prospecting	Company & Persona Reports	→ Input name/URL → Enrich data → Extract buying triggers → Structure insights
SV-SLS-TAS-003-RFP	RFP Filling AI Agent	Auto-fills responses to RFPs using past data and documents	RFP Drafts	→ Upload RFP → Match past responses → Fill sections → Highlight gaps → Export
SV-SLS-TAS-004-CRM	CRM Updation AI Agent	Updates CRM entries by parsing emails, meetings, and notes	CRM Entries Updated	→ Scan inbox/calendar → Extract interactions → Update records → Log actions

2. Sales CoPilot (Employee Code: SV/SLS/COP-002)

Job Description: Provides real-time sales assistance, competitive intelligence, and deal analysis

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Competitive intelligence gathering• Pre-call briefing generation• Conversation analysis and coaching• Deal outcome prediction• Real-time sales assistance	<ul style="list-style-type: none">• Competitive analyses• Call preparations• Conversation analyses• Deal predictions• Assisted sales calls

Operator Agents under Sales CoPilot

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-SLS-COP-002-CMP	Competitive Intelligence AI Agent	Provides real-time competitive insights	Competitive analyses	→ Monitor competitors → Analyze positions → Compare offerings → Report	Starts from \$780
SV-SLS-COP-002-PRE	Call Preparation AI Assistant	Prepares sales reps with relevant information before calls	Prep notes	→ Detect upcoming calls → Gather context → Create briefing → Deliver	Starts from \$600
SV-SLS-COP-002-ICA	In-Call Sales Assistance AI Agent	Provides real-time prompts and answers during sales calls	Assisted calls	→ Listen to call → Identify opportunities → Suggest responses → Provide information	Starts from \$830

3. Sales Intelligence Manager (Employee Code: SV/SLS/INT-003)

Job Description: Analyzes sales data, enriches opportunities, and generates strategic insights

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Opportunity data enrichment• Strategic account planning• Accurate sales forecasting• Call quality assessment• Post-call action planning	<ul style="list-style-type: none">• Enriched opportunities• Account plans• Forecast reports• Call quality analyses• Post-call action plans

Operator Agents under Sales Intelligence Manager

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-SLS-INT-003-OPP	Opportunity Enrichment AI Agent	Enriches opportunities with relevant market data	Enriched opportunities	→ Identify opportunity → Gather external data → Enrich record → Highlight insights	Starts from \$650
SV-SLS-INT-003-ACC	Account Planning AI Agent	Creates strategic account plans	Account plans	→ Analyze account → Identify stakeholders → Map objectives → Create plan	Starts from \$750
SV-SLS-INT-003-PQA	Sales Coach AI Agent	Evaluates call quality against benchmarks	Call analyses	→ Review call recording → Score against quality metrics → Identify improvements → Report	Starts from \$750
SV-SLS-INT-003-PCA	Post Call Action AI Agent	Creates and assigns follow-up tasks from call outcomes	Action plans	→ Analyze call outcome → Identify next steps → Create tasks → Assign to team members	Starts from \$700



Department: Customer Experience

1. Video KYC Specialist (Employee Code: SV/CEX/VKS-001)

Job Description: Manages remote identity verification through video and document processing

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Video-based identity verification• Document authentication and validation• Biometric matching and verification• Fraud detection and prevention• Regulatory compliance tracking	<ul style="list-style-type: none">• Video verifications• Document verifications• Biometric matches• Verification accuracy

Operator Agents under Video KYC Specialist

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-CEX-VKS-001-PRO	Video KYC Processor	Processes video-based identity verification	Video verifications	→ Receive video → Extract documents → Verify identity → Validate liveness	Starts from \$780
SV-CEX-VKS-001-DOC	Document Verification AI Agent	Validates identity documents during KYC	Document verifications	→ Scan document → Extract data → Verify authenticity → Cross-reference	Starts from \$750
SV-CEX-VKS-001-BIO	Biometric Matching AI Agent	Matches customer biometrics with reference data	Biometric matches	→ Capture biometrics → Process → Compare with reference → Verify	Starts from \$780

2. Customer Onboarding Specialist (Employee Code: SV/CEX/COS-002)

Job Description: Guides customers through the onboarding process and ensures compliance

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Guided onboarding experiences• Automated form completion• Regulatory screening and compliance• Customer data verification• Process optimization	<ul style="list-style-type: none">• Guided onboardings• Forms processed• Screening checks• Reduction in onboarding time

Operator Agents under Customer Onboarding Specialist

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-CEX-VKS-001-PRO	Video KYC Processor	Processes video-based identity verification	Video verifications	→ Receive video → Extract documents → Verify identity → Validate liveness	Starts from \$780
SV-CEX-VKS-001-DOC	Document Verification AI Agent	Validates identity documents during KYC	Document verifications	→ Scan document → Extract data → Verify authenticity → Cross-reference	Starts from \$750
SV-CEX-VKS-001-BIO	Biometric Matching AI Agent	Matches customer biometrics with reference data	Biometric matches	→ Capture biometrics → Process → Compare with reference → Verify	Starts from \$780



Department: Partner Support

1. Partner Enablement Specialist (Employee Code: SV/PTS/EPS-001)

Job Description: Supports partners through onboarding, resource delivery, and co-selling

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Partner onboarding automation• Resource curation and delivery• Co-selling opportunity identification• Partner enablement tracking• Performance monitoring	<ul style="list-style-type: none">• Partner onboardings• Resource recommendations• Co-selling opportunities• Partner activation rate

Operator Agents under Partner Enablement Specialist

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-PTS-EPS-001-ONB	Partner Onboarding AI Agent	Guides partners through the onboarding process	Partner onboardings	→ Welcome partner → Assign resources → Track progress → Certify	Starts from \$650
SV-PTS-EPS-001-RES	Partner Resource Curator	Delivers relevant resources based on partner needs	Resource recommendations	→ Assess needs → Match resources → Deliver → Track usage	Starts from \$550
SV-PTS-EPS-001-SEL	Co-Selling Opportunity AI Agent	Identifies and facilitates co-selling opportunities	Opportunities	→ Scan opportunities → Match partners → Facilitate intro → Track progress	Starts from \$750

2. Partner Success Manager (Employee Code: SV/PTS/PSM-002)

Job Description: Monitors partner performance, maintains knowledge base, and ensures compliance

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Partner performance analysis• Knowledge base maintenance• Compliance monitoring and enforcement• Success planning and guidance• Partner health monitoring	<ul style="list-style-type: none">• Performance reports• Knowledge queries resolved• Compliance checks• Partner revenue growth

Operator Agents under Partner Success Manager

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-PTS-PSM-002-PER	Partner Performance Analyzer AI Agent	Evaluates partner performance against KPIs	Performance reports	→ Collect metrics → Compare benchmarks → Generate insights → Recommend actions	Starts from \$700
SV-PTS-PSM-002-KB	Partner Knowledge Base AI Agent	Maintains and delivers partner-specific information	Knowledge queries	→ Update content → Index → Retrieve → Deliver	Starts from \$650
SV-PTS-PSM-002-CMP	Partner Compliance Monitor AI Agent	Ensures partners maintain compliance requirements	Compliance checks	→ Review requirements → Check documentation → Validate → Report	Starts from \$750

3. Partner Program Administrator (Employee Code: SV/PTS/PPA-003)

Job Description: Manages partner program operations, deal registrations, and incentives

Key Capabilities	Monthly Deliverables
<ul style="list-style-type: none">• Deal registration processing• Incentive calculation and tracking• Program policy enforcement• Partner tier management• Program performance analytics	<ul style="list-style-type: none">• Deal registrations processed• Incentive calculations• Faster processing time• Calculation accuracy

Operator Agents under Partner Program Administrator

Agent Code	AI Agent Name	Description	Monthly Output	Workflow	Pricing /month
SV-PTS-PPA-003-DEL	Deal Registration AI Agent	Processes and validates partner deal registrations	Deal registrations	→ Receive submission → Validate → Check conflicts → Approve/Reject	Starts from \$600
SV-PTS-PPA-003-INC	Partner Incentive Calculator AI Agent	Calculates partner rewards and incentives	Incentive calculations	→ Track performance → Calculate earnings → Process payouts → Report	Starts from \$650

2. Custom-Built AI Employees

Supervity offers custom-built AI Employees are tailored to your organization's unique requirements and challenges. Our modular approach uses two types of agents that work together to deliver comprehensive automation:

Agent Type	Description
Orchestrator Agent	Self-learning, autonomous decision-makers that coordinate workflows and deploy operator agents as needed. These sophisticated agents can analyze situations, make complex decisions, and continuously optimize processes.
Operator Agent	Task-specific agents that execute defined workflows and handle exceptions. These specialized agents perform specific functions within your business processes with high efficiency and reliability.

Key Factors Affecting Employee Design

The number of Orchestrator and Operator Agents required for your solution depends on:

- **Process Complexity:** More complex business processes require additional agents
- **Volume of Operations:** Higher transaction volumes may require more Operator Agents
- **Decision Points:** Processes with multiple decision points require more Orchestrator Agents
- **Integration Scope:** The number of systems to be integrated
- **Regulatory Requirements:** Compliance needs may require dedicated agents
- **Exception Handling:** Processes with many exception scenarios require specialized agents

Bringing AI Employees to Your Organization

Next Steps

Thank you for exploring Supervity's AI Employee Catalog. As you consider integrating our AI workforce into your organization, we're committed to making the journey seamless and successful. Here are the recommended next steps:



Join the League of 300+ Global Teams



Supervity's Strategic Infrastructure for Agentic AI

Agent Lifecycle Management (ALM)

Transforming AI from Experiment to Enterprise Asset

First-in-Class AI Agent Management: In today's AI-driven landscape, the difference between leaders and laggards isn't just about having AI—it's about how effectively you manage it. Agent Lifecycle Management (ALM) transforms AI from experimental technology into strategic business assets.

Strategic Alignment

ALM ensures every AI initiative directly supports business objectives, creating clear lines of accountability for outcomes and ROI.

Governance & Control

As AI becomes mission-critical, proper lifecycle management provides the governance framework essential for compliance, quality, & risk management.

Operational Efficiency

A structured approach to AI development eliminates redundant efforts, standardizes best practices, & accelerates time-to-value.

Scalable Success

Without ALM, organizations struggle to replicate successful AI pilots. With ALM, success patterns become repeatable, allowing AI to scale across the enterprise.

Future Proof Technology

AI technology evolves rapidly. ALM ensures your organization can adapt to emerging capabilities without starting from scratch with each innovation.

Agent Command Center

Enterprise Mission Control for AI Operations

Supervity's Command Center delivers unprecedented visibility and control over your AI investments. Our mission control approach combines performance analytics, complete observability, and ROI tracking to maximize the value of your AI Agents.

By centralizing AI Agent operations through a purpose-built command center, organizations can eliminate operational blindspots, reduce incident response times, and maximize the business impact of their AI investments.



Executive Dashboards

High-level performance & ROI metrics for leadership teams

Operational Intelligence

Detailed analytics for day-to-day management and optimization

Full-Stack Observability

End-to-end visibility into every agent action and decision

Business Impact Tracking

Automated calculation of cost savings and value creation

Anomaly Detection

AI-powered identification of performance issues and opportunities

Drill-Down Analytics

Ability to investigate from high-level metrics to specific interactions

Enterprise Scalability

High-performance architecture supporting thousands of AI agents