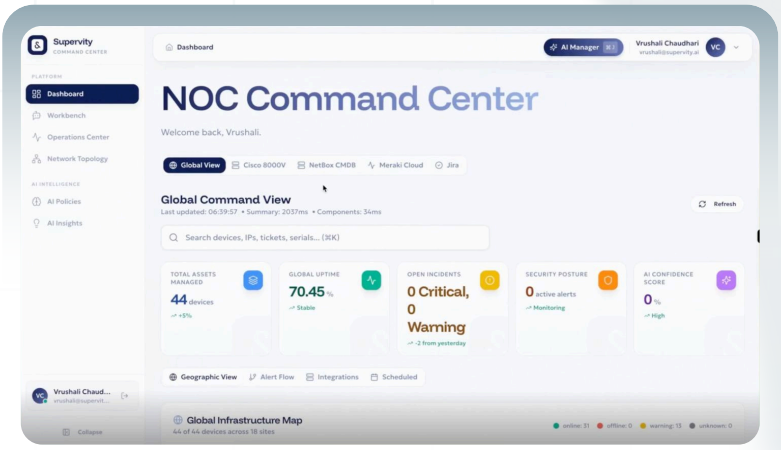
Supervity

NETWORK OPERATIONS CENTER AI COMMAND CENTER



AI EMPLOYEES FOR NETWORK OPERATIONS AND INCIDENT RESOLUTION

A unified AI Command Center for L1/L2 network teams to triage incidents, correlate signals, and drive faster resolution across tools, systems, and workflows.

ONE UNIFIED INCIDENT WORKSPACE

The NOC AI Command Center connects:

- Monitoring & alerting platforms
- Ticketing & escalation systems
- Network telemetry & logs
- Incident history & context
- AI Employee–guided investigation support

Built to help NOC teams:

- Respond faster to alerts
- Investigate incidents with full context
- Reduce escalation load
- Resolve issues with engineers in command

Purpose-Built for L1 + L2 Operations

- Unified Incident Workspace
- Tool Integrations via the Auto Workbench
- Autonomous Investigation
- Human-in-Command Resolution

L1 Response

Alert intake • Triage • Ticket creation • First action

L2 Engineering

Deep investigation • Correlation • Remediation workflows

HOW INCIDENT RESOLUTION WORKS

TO KNOW MORE

A structured loop from alert to closure:

Integrate

Connect operational tools through the Auto Workbench.

Investigate

Analyze incidents with full visibility across systems and history.

Correlate

AI Employees identify patterns, related events, and probable root causes.

Resolve

Execute next steps with clarity, governed by Auto Policies:

Recommended actions
Ticket escalation
Resolution documentation
Closed-loop workflows

ENTERPRISE-GRADE OPERATIONS + GOVERNANCE

Designed for accountable network execution:

- Data-agnostic across heterogeneous environments
- Centralized operational visibility
- Repeatable, policy-governed incident workflows
- Human-in-Command oversight at every decision point

Business Outcomes

Organizations deploying the NOC AI Command Center typically see:

- Faster incident response and resolution
- Reduced L1/L2 workload
- Lower escalation volume
- Improved consistency across operations
- Reduced downtime exposure

Every cycle compounds into the Auto Graph

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